



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Editt Gonen-Friedman et al.

Serial No.: 09/777,513

Filed: February 6, 2001

Title: **METHODS AND SYSTEMS FOR ONLINE  
SELF-SERVICE RECEIVABLES MANAGE-  
MENT AND AUTOMATED ONLINE  
RECEIVABLES DISPUTE RESOLUTION**

Atty. Docket No.: ORCL5643

) Examiner: Lynda Jasmin

) Group Art Unit: 3627

) Confirmation No.: 9633

) Customer No.: 22430

) **AMENDMENT**

3/2/04  
w/ [signature]  
A  
n/E  
2/3/04

CERTIFICATE OF MAILING UNDER 37 CFR 1.8

I hereby certify that this document is being deposited in the U.S. Postal Service as First Class Mail in an envelope with sufficient postage addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on February 5, 2004.

*[Signature]*

Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicants hereby request an extension of time to respond to the Office Action mailed October 8, 2004, for one month from January 8, 2004, to February 8, 2004. A check in the amount of \$110 is enclosed herewith to cover the fee due under 37 CFR 1.17(a)(1) (Fee Code 1251).

In response to the Office Action mailed October 8, 2004, please amend the above-referenced application as follows:

**A complete listing of the claims begins on page 2 of this paper.**

**Remarks/Arguments begin on page 12 of this paper.**

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